

Considerate Constructors Scheme

Monitor's Site Report



Project name	Stanley Grange Stables				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Graham Croft				
Site ID number	98649	Visit no.	1	Visit date	09/11/2016

Site description, context and location

Internal alterations and refurbishment of 2 housing blocks of a 9 block residential care home for adults with special needs being the second phase of a 3 phase project. Site is located in a very rural location with adjoining neighbour of a garden nursery, and can only be accessed via quiet country lanes with access to site by one of the two driveways leading to the home.

Checklist section	Category score		Score descriptor
1. Care about Appearance	8	/10	1 Gross Failure
2. Respect the Community	9	/10	2 Failure
3. Protect the Environment	8	/10	3 Major non compliance
4. Secure everyone's Safety	7	/10	4 Minor non compliance
5. Value their Workforce	8	/10	5 Compliance
Total score	40	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is the second phase of a project registered with the scheme and in which the first phase scored well, consideration has been given to previous comments, the company is an enthusiastic supporter of the scheme as is the SM and it is not surprising that the site has deservedly scored well. The work area of the site is within the confines of the buildings, the compound and welfare area is close by and fully enclosed in open mesh fencing and looks neat and tidy with operatives well-presented all portraying a positive and professional image. There has been considerable effort to cause minimum inconvenience to neighbours, residents and to cooperate fully with the client's staff, goodwill works have been undertaken and the contractor has agreed to delay payment for the work for 6 months so that the project could proceed as soon as the first phase was completed. The environment is considered to be very important and the company's environmental advisor undertakes a pre start survey and monthly monitoring which is commendable. Safety is a priority with regular H&S checks, H&S initiatives and a defibrillator on site, however membership of FORS or CLOCS could be encouraged more meaningfully to the supply chain. There are very good, clean welfare facilities available on site, wi fi is available and operatives have access to company doctor but consideration could be given to encourage supply chain partners to offer similar appropriate benefits to their operatives to assist in improving the image of construction.

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Monitor's Site Report - Detailed summary of findings



Project name	Stanley Grange Stables		
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1. Care about Appearance	8	/10
<p>Compound and two homes fully enclosed in open mesh fencing, there is clear informative signage and public areas are clean and free from debris. Site appears well organised neat and tidy and appearance of operatives is good in branded PPE and an informal requirement to be neat and tidy which is appropriate for a very isolated site. Materials are stored in containers within compound area or inside at the work place. A designated operative litter picks and monitors skip and SM is in charge of deliveries. Cleanliness and housekeeping are induction items and monitored and there are designated signed smoking and e cigarette smoking areas. Corporate identity is promoted by signage and website but there is opportunity to identify and promote company values more clearly to operatives and the general public.</p>		
2. Respect the Community	9	/10
<p>All neighbours in the area have been given personal contact details and receive project newsletter and are informed of any possible causes of inconvenience. All parking and unloading is on site, site hours are 7.30 till 4.30 weekdays only and SM contact details are clearly displayed on site boundary and held by client on site. 90% of operatives are from the local area and local suppliers are used, site collects for local foodbank, donated materials to neighbours and supported charitable event to raise funds for the home. Scheme banner and posters are clearly displayed, scheme is an induction item and operatives receive a card giving scheme information, language and behaviour are induction items. Nuisance and intrusion is minimised by agreeing programme of work with client and liaising with neighbouring nursery. Company has a scheme champion who attends monitoring visit, and a positive lasting impression is being left by allowing the client to pay for the project 6 months after handover when funds become available.</p>		
3. Protect the Environment	8	/10
<p>Environmental policy is displayed and a pre start survey undertaken by company environmental advisor but no issues were identified, environmental advisor monitors site every month. SWMP is in place and targets set, recycling is currently 100%, materials from demolition have been donated to neighbours and police force, pallets are donated to neighbours. There is an environmental information board at site entrance to keep operatives and public informed. All work is internal with any demolition being undertaken by hand. PIR's and push taps are in use, there is opportunity to extend use of PIR's, and carbon footprint is being calculated. Site general operative has spent 7 days sweeping leaves, pruning trees and making bird boxes and installing rainwater harvesting system etc. for neighbour.</p>		
4. Secure everyone's Safety	7	/10
<p>Location of nearest hospital is displayed and directions available, first aiders are identified by name, mobile number and coloured high visibility, sub-contractors first aiders are acknowledged but not identified, a cscs card is required to access site, and site has sole use of a designated driveway to access site. Toolbox talks are every 2 weeks, SM completes a weekly H&S checklist, CM writes a monthly H&S report and H&S advisor audits site every month. A positive intervention initiative is in operation on site and all operatives have received training on its use. Operatives read and sign RAMS, D&A policy is enforced at SM discretion. A defibrillator is available on site, membership of FORS and CLOCS is promoted to supply chain at pre tender stage but compliance/membership is not monitored on site and does not contribute to selection process. Accidents and near misses are recorded on site and head office informed with investigation and action by H&S department. A current risk board is in use.</p>		
5. Value their Workforce	8	/10
<p>An open and fair management style appears to be in operation with SM offering a weekly confidential surgery to any operative, a suggestion box is also in use. There is opportunity to show the company's support for ED&R by displaying some form of visual reminder. Own operatives have regular performance reviews where training needs can be identified, sub-contractors training is assessed by RAMS and competence by cscs card, legitimacy is checked by checking documentation of non UK residents to ensure compliance and requiring sub-contractors and agencies to do the same. Medical conditions and emergency contact details are recorded at induction and ICE stickers issued, there are posters detailing information on healthy living, lifestyle, men's health, stress, smoking etc. There are very clean welfare facilities including lockers and use of client's showers which are kept very clean by sweeping and mopping 3 times per week. Company employs apprentices and takes graduate trainees. Wi fi is available on site and own operatives have access to private medical care and annual medicals and all operatives on site can make an appointment with company doctor, however there is opportunity to encourage supply chain partners to participate in improving the image of the industry to attract and retain the workforce necessary for the future see www.ccscheme.org.uk "Best Practice Hub".</p>		

Overall score	40	/50
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*